

# **TOWN OF PORTOLA VALLEY**

# **Community Hall and Activity Rooms Use/Rental Policies and Procedures**

# **GENERAL FACILITY INFORMATION**

The Town of Portola Valley makes its Community Hall, Activity Rooms and Kitchen available for use by Portola Valley residents 21 years of age or older. Portola Valley residency is defined as those residents who live within the legal Town limits of Portola Valley.

To request a reservation to use the Town's facilities, the user must submit an application through the Town's online portal accessible via <a href="www.portolavalley.net">www.portolavalley.net</a> and review and comply with all policies and provisions. All applicants must contact the facility coordinator prior to submitting an application to determine if the facility is available. <a href="mailto:rentals@portolavalley.net">rentals@portolavalley.net</a>

Town Hall Office Hours: Monday – Friday (8–12 pm and 1–5 pm, except holidays)

Priority	User Type	Can Schedule	Fees	Deposit	Insurance
1	Town of Portola Valley & Committees	Anytime	No	No	No
2	Public Agencies – Defined as any government agency within San Mateo County.	6-12 months prior	No	No	Ins. Cert. & Hold Harmless
3	Community/Neighborhood Sponsored Groups within Portola Valley (such as: 4-H; PTA; AYSO; Little League; PV Garden Club; Westridge Garden Club; Local Homeowners' Associations.)	6-12 months prior	*No	Yes	Ins. Cert. & Hold Harmless
4	Non-profits within Portola Valley (that have 401C3 status or religious organizations)	6-12 months prior	Free Event-No Fee Fundraiser 50% fee	Yes	Ins. Cert. & Hold Harmless
5	Private Events – Residents within Portola Valley	6 months prior	Yes	Yes	Special Event Insurance

<sup>\*</sup>See Facility Rental Rates and Deposits regarding Fundraising Events.

Reservations are taken on a priority and/or first-paid, first-served basis. The Town accepts cash, checks, credit cards and echecks as forms of payment. Reservations are not confirmed until the completed reservation form has been approved, all required fees and deposits have been paid, and any required evidence of insurance is submitted. Approval is dependent upon intended use, availability, and the applicant's agreement to abide by the policies set forth herein. If users misrepresent the purpose of their event, they may lose their deposit and future rental privileges.

Use of the Community Hall and Activity Rooms for private events is limited to two events per month and shall not exceed twenty-four (24) events per year. No resident may rent the Community Hall or Activity Rooms more than twice per year.

A Private Event user of the Town of Portola Valley Community Hall or Activity Rooms must be a local resident at the time the reservation is made, as well as on the date of the event. The user is the contact person for the event and will act as liaison for any communication between the Town and the user's caterer, event planner, outside contractors and/or guests.

Community/neighborhood sponsored groups and local non-profit organizations are eligible to reserve space in the facilities up to four times each month at no charge for events before 5:00 pm, and up to twice each month for events after 5:00 pm.

Individuals or organizations requesting use of the Town's facilities to host a discussion of issues relating to public health concerns must obtain written approval from the San Mateo County Health Department to ensure that information disseminated is in the public's best interest. Local residents who are licensed medical doctors are exempt from this provision.

Town of Portola Valley activities have priority in the Community Hall, Activity Rooms and the Town Center campus generally. The Town reserves the right to deny use of the Community Hall and Activity Rooms when the facilities are needed for Town-sponsored activities.

The Town reserves the right to relocate or cancel an event if emergency conditions exist, in which case all fees will be refunded to the renter. An emergency is defined as a natural disaster, such as an earthquake, fire, flood, etc., or a condition that renders the facility inoperable.

#### **Room Availability**

The Community Hall and Activity Rooms are subject to availability and may be reserved for events during the following periods:

Monday – Thursday 8:00 a.m. – 9:00 p.m. (meetings only -no parties

on weekdays without prior approval from the Town

Manager)

Friday/Saturday 8:00 a.m. – 10:00 p.m.

Sunday Unavailable for private rental

Due to staffing constraints, only one event may be scheduled during each weekend period from Friday through Sunday. The Town Manager may, in his/her discretion, allow additional weekend events only when it is necessary to accommodate a Town-sponsored event.

For Saturday rentals, the key must be picked up by 3:00 pm on the Thursday prior to the event and returned via key-drop by 12:00 noon on Sunday. There will be a pouch (labeled Town Portola Valley Key Drop Off) in the library for key drop off. Use time includes time for set-up, delivery of supplies, break down and cleanup. **Private parties must conclude no later than 10:00 pm, and Town premises must be completely vacated by 11:00 pm;** however, renters are permitted to begin set-up and delivery of supplies after 5:00 pm on the Friday before their event, and to complete their post-event facility cleanup checklist by 12:00 noon on Sunday.

The facilities are not available for rental during Town Hall holiday closure including Thanksgiving weekend and the days between Christmas and New Year. The facilities may also be closed on certain other days of the year for maintenance, and/or due to staff availability, at the discretion of the Town Manager or his/her designee.

#### **Facility Rental Rates & Deposits**

The facility rental rates and deposits for the Community Hall and Activity Rooms are as follows:

Room Name	Fee	Minimum Rental	Deposit
Community Hall	\$2,576 per day *	8am – 10 pm	\$1,000
Alder or Buckeye Room	\$103 per hr.	2 Hrs. meetings 4 Hrs. parties	\$ 250
Kitchen (must rent with room – no fee with Community Hall)	\$103 use fee per event	none	\$ 100
Redwood Grove behind Town Hall (available for rental with Community Hall for weddings only)	\$160 per event	none	\$ 100

<sup>\*</sup>Exception – The rental fee for a memorial service honoring a local Portola Valley resident shall be reduced to half of the normal fee per day. The fee must be accompanied by a \$500 refundable deposit. The Community Hall may be used for memorial services honoring only current or past residents who lived within the legal Town limits of Portola Valley. Memorial events are not required to provide business licenses for vendors.

#### **Fundraiser Events**

Local non-profit organizations holding a fundraising activity that is not Town-sponsored will be required to pay one-half of the fee for the room they wish to reserve.

Users of the Community Hall and Activity Rooms are strictly prohibited from offering for sale any type of product or services. Any sales of products/services will result in the user losing their rental deposit, additional deposit fees being charged, and the user may lose future facility rental privileges.

#### Staff Time/ Consultation Fees

All events will include one tour of the facilities and one hour of staff for event consultation. Any additional tours or staff time will occur a \$63/hr fee, per Town policy. This fee will be deducted from the deposit, to be determined by staff.

# **Maximum Room Capacities**

Room	Square Footage	Room Capacity	Room Capacity	
		Seated	Standing	
Community Hall	2,638	150	300	
Alder Room	878	30	59	
Buckeye Room	700	23	47	

Exceeding the maximum room capacity may result in forfeiture of the deposit, and loss of future facility rental privileges. The capacity is set by local fire department.

#### **GENERAL EVENT PLANNING INFORMATION & REGULATIONS**

#### Insurance

Evidence of insurance coverage providing a minimum of \$1,000,000 general comprehensive liability coverage is required for all special events and events that are not Town-sponsored. The Town must be named as an additional insured on any policy endorsement. Evidence of insurance coverage must be provided to the Town no later than ten (10) working days prior to the date of the event.

Please review example of certificate of insurance for required language.

The Town may arrange appropriate special event insurance on behalf of renters or others using the facility; all costs of such insurance coverage are to be paid by the renter or organization utilizing the facilities. The Town requires that special event coverage offered through the Town be obtained for any event at which alcohol will be served.

# Facility Deposit(s)

A deposit for each event/room to be used will be required for all events excluding those that are Town-sponsored. Deposits are refundable provided the following conditions are met:

- 1. All rules/guidelines governing rental usage of the facilities are met.
- 2. The room and common areas (including surrounding outside areas) are left clean and orderly per the Room Cleanup Check List.
- 3. Restrooms are left in neat order.
- 4. Use of room does not exceed the scheduled time.
- 5. All equipment is accounted for and undamaged.
- 6. Additional staff time is not required.
- 7. Damage to the building has not occurred.
- 8. All rules/guidelines governing alcohol consumption as stated in this policy document are met.
- 9. The user must be on the premises throughout the event and cleanup of the facility.
- 10. The user, participants, and/or contracted staff do not cause a fire alarm (for example, using a smoke or fog machine as part of entertainment; smoking; using the kitchen without turning on the fan).

If these conditions are not met to the satisfaction of the staff, the entire deposit may be forfeited. If any damage caused during the period of use exceeds the amount of the deposit, the user will be charged the difference and may lose future facility rental privileges. Any damage will be documented by staff following the event through use of notes and photographs.

The user should allow four weeks for the arrival of any deposit refund that is due.

# **Cancellations and Changes**

The cancellation policy is as follows:

- 1. To receive a full refund with no penalty, a renter may cancel facility reservations thirty (30) days in advance. Full refund includes the rental fee and deposit.
- 2. If a renter cancels with less than thirty (30) days but fourteen (14) or more days in advance of the event, one half of the rental fee and the full deposit will be returned.
- 3. If a renter cancels with less than fourteen (14) days' notice, they will forfeit the entire rental fee; the deposit will be returned; the Town will retain any monies collected to cover the costs of insurance for the event that may have been arranged by the Town.

- 4. A renter may change the facility rental date with no penalty fourteen (14) days or more in advance of the event. At the time the renter requests a change in event date, the new date must be determined, based upon availability, and 20% of the rental charge will be assessed as a re-scheduling fee.
- 5. Users of the facility who are not required to pay a rental fee but have paid a deposit will be issued a refund for the entire deposit amount.

**Note**: The Town reserves the right to change or cancel any part of a use agreement and the related scheduled activity.

#### **Outside Contractors/Consultants**

User shall submit a contact list to Town staff including all consultants and/or contractors who will provide additional services, materials and/or labor for their event. This list shall be submitted no later than 10 days prior to the event. User will ensure that all consultants or contractors that supply materials, services or labor for a private event (ie. wedding planner, caterer, and entertainment) are fully informed of and agree to comply with these policies and procedures. The user will also ensure that such consultants and/or contractors hold a valid Portola Valley business license. Please note that food trucks are not permitted for non-Town sponsored events.

# **Community Hall Kitchen Information**

The Kitchen may be reserved for use only in conjunction with the use of the Community Hall or an Activity Room. An additional use fee and deposit will be collected for use of the Kitchen when it is used in conjunction with rental of an Activity Room.

Use of the Kitchen includes the following:

- Refrigerator and freezer
- Microwave Oven
- Stove/oven
- Dishwasher

It is the responsibility of the user to provide their own cooking equipment, serving and eating dishes, tablecloths, paper products, utensils, and all other kitchen-related items. It is also the responsibility of the user to ensure that the stove and refrigerator/freezer are left clean and ready for the next user. DO NOT LEAVE any food or products of any kind in the refrigerator, freezer or cabinets.

## Cooking & Re-Heating of Food in Activity Rooms Prohibited

No cooking or re-heating of food may take place in the Activity Rooms. Cold foods, such as sandwiches, finger foods, cake, cookies, etc. may be served. In the event hot foods are to be served, the Kitchen must be reserved and used to prepare the hot foods.

#### **Room Set-Up**

The user is responsible for setting up/breaking down the room rented for an event. Town staff is not available to set up tables, chairs or other equipment. The following equipment is available as part of the rental:

Chairs: 175

Tables: 16 - 72" round (8 chairs fit per table)

12 - 6 ft. rectangular8 - 8 ft. rectangular

Care must be taken in moving tables and chairs into position. **TABLES, CHAIRS AND OTHER EQUIPMENT SHOULD NOT BE DRAGGED ACROSS THE FLOOR IN THE COMMUNITY HALL**. Damage that occurs to the floor is the responsibility of the user and may result in forfeiture of the entire deposit.

Users may bring in small/non-industrial barbecues, band equipment, DJ equipment or other equipment to be used during an event, provided items brought in are not expressly prohibited by these policies and are disclosed to the Town as part of the rental application process.

The Town does not rent or supply linens for events and receptions.

The user is responsible for cleaning the tables and chairs prior to returning them to the storage area at the conclusion of their event. Please refer to the Cleanup Checklist for more information regarding cleanup.

The user will not be allowed access to the room prior to the start time designated on the use contract, please reserve your time accurately.

Town-owned tables and chairs are not available to be loaned for events held off-premises. Town-owned tables and chairs are for indoor use only.

# **Alcohol Rules & Regulations**

Alcohol is permitted in the Community Hall and Activity Rooms, provided the plan to serve alcohol is disclosed to the Town at the time the application for use is submitted.

In the event a user would like to serve alcohol at an event, they must purchase event insurance through the Town that expressly provides coverage relating to the service of alcohol during the event. Users serving alcohol during their event without obtaining insurance coverage through the Town that specifies that alcohol will be served, will forfeit their entire deposit and may lose future facility rental privileges.

Failure to adhere to the following specific rules related to the use of alcohol may result in forfeiture of the deposit and possible loss of future facility rental privileges.

- Alcohol may only be served to adults over the age of 21. Minors under the age of 21
  may not consume or distribute alcoholic beverages.
- Users are responsible for the conduct and behavior of their participants and any problems related to the presence of alcohol. The user assumes all liability for the service of alcohol and will not serve to an obviously intoxicated person.
- Alcohol is only permitted in the Community Hall, Activity Rooms and the adjoining patio outside the Community Hall.
- THE USE OF KEGS IS LIMITED TO PATIO AREAS ONLY. Kegs are not to be placed on the wooden floor in the Community Hall.

Smoking and Recreational Drugs Strictly Prohib	いよへん
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The entire Town Center campus has been declared smoke free; therefore, smoking of any kind is prohibited at all locations at the Town Center. In addition, recreational drugs of any kind are prohibited on all Town-owned property. Violation of either of these policies will result in forfeiture of the deposit and possible loss of future facility rental privileges.

If recreational drugs are used on Town property by the user, the user may face criminal charges.

#### Youth & Teen Events

Users must notify and receive approval from the Town Manager or his/her designee prior to a use application being accepted for an event where youth and teen guest participation outnumbers the adult participation. For these types of events the user may be asked to meet the following conditions:

- Provide chaperones for minors at a ratio of 1 adult for every 15 youth/teen
- Pay additional deposit fees
- Purchase special event liability insurance through the Town

Failure to notify the Town staff of youth and teen events where the youth and teen guest participation outnumbers the adult participation may result in the user losing their rental deposit, additional deposit fees being charged, and the user may lose future facility rental privileges.

Alcohol is strictly prohibited for youth-oriented events (e.g. teen dances, graduation parties, etc.).

#### **Charging for Events or Cover Charges**

Users may not collect an admission, a fee or any other charge for an event held in the Community Hall or Activity Rooms. Exceptions may be granted in advance and in writing for:

- Fundraising activities undertaken on behalf of the Town, Portola Valley School District, or other local-serving public agencies; or
- Events that serve the Portola Valley community for which funds are used to offset reasonable costs of hosting the event (e.g. a class reunion for which attendees pay a fee to defray the actual costs of the event). A detailed budget demonstrating how funds will be used must be submitted with the use application for consideration.

Unauthorized collection of admission charges or sales of services or products of any kind that have not been expressly approved in advance and in writing by the Town Manager or his/her designee will result in the user losing their rental deposit, additional deposit fees being charged, and the user may lose future facility rental privileges.

#### Sales of Products or Services Prohibited

Users of the Community Hall and Activity Rooms are strictly prohibited from offering for sale any type of product or services. Any sales of products/services will result in the user losing their rental deposit, additional deposit fees being charged, and the user may lose future facility rental privileges.

#### **Entertainment**

DJ's, bands, clowns, magicians, etc. are permitted at the Community Hall and Activity Rooms. However, music should be kept at a volume that cannot be heard by surrounding neighbors and must cease no later than 10:00 p.m. No amplified music for non-Town sponsored events is allowed outdoors.

Use of smoke/fog machines is NOT PERMITTED as these may activate the fire alarm system.

The Town does not have a stage on the premises. In the event a user would like to bring a stage onto the premises for use during an event, prior written approval by the Town Manager or his/her designee must first be obtained, and care must be used in assembling/disassembling it within the room rented so as not to damage the floor or walls.

#### Decorations

Tacks, nails, and staples are prohibited everywhere. Only painter's tape may be used to affix decorations to the walls, doors and windows. Violation will result in forfeiture of the entire deposit.

All decorations must be treated with flame retardant. The Town may require the user to obtain approval from the Woodside Fire Protection District for use of certain types of decorations. Balloons may be used, but care must be taken to ensure that helium balloons do not become entangled in light fixtures and ceiling fans, causing damage.

No built structures are allowed outside the facilities and small indoor structures must have Town approval prior to approval of event.

# Candles, Flammable Materials & General Fire Safety

Candles with flames may not be used in the Community Hall or Activity Rooms, except when their use is limited to placement on a birthday cake or utilized with a chafing dish. Otherwise, use of any type of candle with a flame or any other type of open flame is strictly prohibited, and will result in forfeiture of the deposit.

Chafing dishes and other heating devices for food may only be used in the Kitchen and the Community Hall's main room.

Users are responsible for ensuring that exit doors and aisles are not obscured or obstructed and that fire extinguishers are in place and access to fire extinguishers is not obscured or obstructed.

# Rice, Birdseed, Confetti, Dance Wax, Sand, Etc. Prohibited

The use of rice, birdseed, confetti, dance wax, sand and similar materials is strictly prohibited at the Community Hall building, both inside and outside. Use of these materials in violation of this policy will result in forfeiture of the deposit.

#### **Barbecues**

With prior approval from the Town Manager or his/her designee, the use of barbecues may be permitted on the patio areas immediately adjacent to the kitchen or the Community Hall. No grills of any kind are permitted inside the building. The only types of barbeques permitted are those typically found in residential use, such as kettle style or propane-style barbeques. Ashes and briquettes from a kettle-style barbeque should be extinguished and disposed of at an appropriate location other than on Town property.

#### **Fireworks**

Fireworks (including sparkler, firecrackers, bottle rockets, and all other types of fireworks) are not permitted in any area of the Town Center campus. Use of fireworks in violation of this policy will result in forfeiture of the deposit and may result in forfeiture of future facility rental privileges.

#### **Security Services**

The Town reserves the right to require that security services be provided throughout the event. When it is deemed such services are warranted, all associated costs will be borne by the user.

#### **Animals**

Animals other than service animals are not permitted inside the Community Hall building or Kitchen.

# **Parking**

The Community Hall is part of Portola Valley's Town Center campus and parking is therefore to remain open to other users at all times. Parking cannot be reserved exclusively for private events. Parking in undesignated areas under oak and/or redwood trees is strictly prohibited.

If your event is to be held during business hours (Mon-Fri 8:00 am to 5 pm): In order to ensure that Town Hall and the Town Library are easily accessible to residents and library patrons, users and guests of the Community Hall and Activity Rooms are prohibited from parking in the areas behind the library and adjacent to Town Hall. Users and their guests are required to use the parking area along Portola Road (near the Historic Schoolhouse) and/or the parking area near the tennis/soccer/softball playing fields. These parking areas allow for over 110 parking spaces; carpooling is always encouraged.

## **Use of Areas Limited to Space Rented**

Users of the Community Hall and Activity Rooms must limit their activities to the room(s) and patio areas they have reserved.

Bounce houses, jumpers and other outdoor recreation and play equipment may not be placed on adjacent lawn areas, in the Redwood Grove or on athletic fields.

Participants at events held at the Community Hall and Activity Rooms may not interfere with other residents' use of facilities at Town Center.

Unauthorized use of additional areas may result in the assessment of additional rental fees, forfeiture of deposit and loss of future facility rental privileges.

No built structures are allowed outside the facilities.

# IMPORTANT INFORMATION FOR DAY/WEEKEND OF EVENT

#### Check-in Prior to the Event

The user must check in with the Town <u>during normal business hours</u> (M-Th 8am -12pm, 1pm-4pm) prior to the event to obtain a key to the facility for any event that will be held after normal business hours or on the weekend. A staff member will conduct a pre-event room inspection with the user prior to the start of the event to ensure cleanliness of the facility.

The user must remain on site at all times during the event, and must have a copy of the use agreement in his/her possession. Private parties must conclude no later than 10:00 pm. If the user leaves the premises during the event, he/she may forfeit their deposit.

# Loading, Deliveries, and Storage

All delivery vehicles must remain in the parking lot or on the delivery path for loading and unloading of vehicles. Vehicles may not pull up on grass areas, in front of doorways, in handicapped parking spaces, on sidewalks, or on the patio. Upon completion of deliveries, vehicles must be immediately moved from the delivery path.

All deliveries must occur during designated use times only. Deliveries that arrive early will not be accepted. Town staff will not sign for any delivery items. All items must be removed from the premises at the conclusion of the event. In the event that tables, chairs and other items rented for use during a Friday or Saturday event must be left for removal by a rental company or others, these items must be removed **no later than 12:00 (noon) on the day immediately following the event**.

The Town reserves the right to dispose of any items that the user fails to remove from the premises following an event. Users are not permitted to store items at the facility under any circumstances.

#### **After the Event**

The room should be left in a neat and clean condition that would enable a subsequent user to use the facility. Users are responsible for cleaning the room(s) in accordance with the supplemental Check List and as summarized below:

- All garbage and recycling is to be removed from the facility and placed in its proper cans provided outside on the patio area adjacent to the kitchen, with care given to dumping any liquids down the kitchen sink. All garbage cans must be secured with lids closed. In the event there is an inadequate supply of cans and plastic trash bags must be used, care should be taken that bags do not contain liquids that can leak onto the patio area leaving stains.
- All tables and chairs are to be cleaned, returned to the storage area, and neatly stacked.
- The user may utilize cleaning equipment and supplies (brooms, mops, etc.) that are located in the janitor's closet in the storage area. Those renting the Community Hall should immediately wipe up any spills from the wooden floor; however, THE COMMUNITY HALL WOODEN FLOOR MUST NOT BE WET-MOPPED.

Users are responsible for ensuring the facility is locked and secured prior to leaving the premises.

Following the event a staff member will inspect the premises for cleanliness and damage and will document through notes and photographs any conditions for which all or a portion of the deposit will be withheld.

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DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/SPECIAL ITEMS  This language must be				ge must be included		
	n of Portola Valley, its office ided as additional insureds ι		yees and volunteer	rs are	-	ate to list the Town
CERTIFICATE HOLDER CANCELLATION; Ten Day Notice for Non-Payment of Premium				of Premium		
Town of Portola Valley			SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELED BEFORE			
765 Portola Road			THE EXPIRATION DATE THEREOF, THE ISSUING COMPANY WILL MAIL DAYS			
Portola Valley, CA 94028			WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT.			
			AUTHORIZED REPRESENTATIVE			
T1 1	Town must be					

listed as the certificate holder

# TOWN OF PORTOLA VALLEY Community Hall and Activity Rooms Check List

Tables & Chairs Code -A/V Cage Code -A/V Cart Code -WIFI Directions on Wall

Name of Renter:		
Staff Initials:	Date of Event:	
Room(s)		
Following an event held in the Commember will inspect the premises to it may be necessary to withhold all	o determine any damag	e or janitorial issues for which
	<u>Check</u>	<u>Notes</u>
Community Hall Floor clean (swept – DO NOT WET Walls clean/damage free Trash removed Tables/chairs clean & returned to st	, 	
Alder/Buckeye/Coffeeberry Activ Floor clean Walls clean/damage free Trash removed Counters/sink clean Tables/chairs clean & returned to st	·	
Kitchen Floor clean (swept) Countertops/sink cleaned All items removed from refrigerator/ Left clean Stove/oven wiped down and clean All trash/food removed	/freezer &	
Restrooms Broom clean Trash placed in receptacles		
<b>Miscellaneous</b> Outside/Patio areas – trash in cans	-secured	
Janitorial/Damage Issues:		
Staff Signature		